



CRISIS COUNSELOR - CRISIS SHELTER & RESIDENCE JOB POSTING

The YWCA Saskatoon is a dynamic team dedicated to positively impacting the lives of women, their families, and the community. YWCA Saskatoon is a vibrant organization providing inclusive community services on Treaty Six territory and the homeland of the Métis peoples since 1910. We look forward to the possibility of you joining our team.

DIVERSITY, EQUITY, & INCLUSION STATEMENT:

At the YWCA Saskatoon, we believe in the importance of diversity, equity, and inclusion. We are dedicated to creating and cultivating an inclusive workspace and workforce that represents the communities we serve. We acknowledge that certain groups have been historically disadvantaged and continue to face barriers in the workforce. In collaboration with the Canadian Employment Equity Act, we have identified the following groups, which have experienced historical and/or current obstacles, as part of our equity priority group:

These include:

- Indigenous peoples
- Persons of colour
- Persons with disabilities
- Women
- 2SLGBTQ+ community
- Newcomers to Canada

We base our selection process on merit and encourage all diverse groups to participate fully. We acknowledge the barriers that affect equity groups, and we're committed to addressing, mitigating and accommodating these barriers to strive for equity in the workplace. If during the application and selection process you require accommodation, please email Areesha Kansi at akansi@ywcaskatoon.com.

YWCA Saskatoon operates on Treaty 6 Territory – the traditional homeland of the Nehiyaw and Nehithaw Cree, Dene, Nahkawe Saulteaux, Dakota, Lakota and Nakoda peoples, as well as the Homeland of the Métis Nation.

We pay our respect to the First Peoples of this land and affirm our commitment to authentic, meaningful and action-led truth and reconciliation.

POSITION SUMMARY:

As part of a dynamic team in the Crisis Shelter and Residence, the Crisis Counsellors provide critical supports and services to women and their children residing at the YWCA Crisis Shelter. The goal is to aid women in addressing immediate and ongoing challenges and connect them with community services as they transition back into the community. This role operates within a crisis-responsive environment and requires staff to support individuals experiencing complex challenges, including trauma, mental health concerns, and substance use, and to respond in a compassionate, trauma-informed, and safety-focused manner.

POSITION REPORTING:

Reports to the Manager of Crisis Shelter & Residence

WHAT WE OFFER:

- Rewarding work; contribute to meaningful change for clients and our community
- An inclusive and supportive team
- Fitness membership at Fitness on 25th and a discounted rate on eligible programs

HOURS OF WORK:

This is a casual position. This position requires shift work within a 24-hour rotating schedule. Flexibility is essential, and employees must be available to work a variety of shifts, including days, evenings, nights, weekends, and holidays, in accordance with operational requirements. Scheduling may vary and is based on program needs.

MAJOR RESPONSIBILITIES:

- Provide respectful and compassionate crisis counselling and support services to women accessing services;
- Intake and assessment of client assets and needs;
- Case coordination and client advocacy;
- Supervise the Shelter to maintain safe and comfortable environment for all residents;
- Provide referrals and liaise with other community resources;
- Maintain accurate and timely reporting as required;
- Provide support to Youth and Turning Points Program staff as requested.

QUALIFICATIONS AND EXPERIENCE:

- Bachelor of Social Work – an equivalent combination of education and experience may be considered;
- Experience working with women and families in crisis;
- Experience working with clients dealing with addictions, mental health, domestic violence, homelessness and justice related issues;
- Strong verbal and written communication skills;
- Able to work independently but also contribute as part of a strong collaborative team;
- Broad knowledge and experience in working with Aboriginal communities is an asset;
- An understanding of, and commitment to, the philosophies of YWCA Saskatoon;

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- First Aid and CPR certification;
- Criminal Record and Vulnerable Sector Clearance

WAGE:

\$23.04 per hour (Step 1 – Crisis Counselor wage grid)

Please note that the SEIU-West is the union and bargaining agent for all in-scope employees.

CONTACT INFORMATION:

Applications in the form of a resume and cover letter will be accepted until **4:00pm May 28th, 2026** through the [Career Centre website](#). For any questions regarding this posting, you can reach us via email through careers@ywcasasktoon.com.

YWCA Saskatoon thanks all who apply. Only those selected for an interview will be contacted.

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