



## **CRISIS COUNSELOR Crisis Shelter & Residence**

### **POSITION SUMMARY**

As part of a dynamic team in the Crisis Shelter and Residence, the Crisis Counsellors provide critical supports and services to women and their children residing at the YWCA Crisis Shelter. The goal is to aid the women in dealing with issues and connect them with community services for assistance when they transition back into the community.

**POSITION REPORTING:** Reports to the Director, Crisis Shelter and Residence

**HOURS OF WORK:** This is an 8 hour night shift position that includes weekends and holidays, working approximately 96 hours per month.

**MAJOR RESPONSIBILITIES:** Working as part of a collaborative team:

- Provide respectful and compassionate crisis counselling and support services to women accessing services;
- Intake and assessment of client assets and needs;
- Case coordination and client advocacy; facilitate in house programming activities
- Provide support to Youth, Wellness Recovery and Turning Points programs residents;
- Provide back up support to Shelter;
- Supervise the Shelter and Residence to maintain safe and comfortable environment for all residents;
- Provide referrals and liaise with other community resources;
- Maintain accurate and timely reporting as required;

### **QUALIFICATIONS AND EXPERIENCE**

- Bachelor of Social Work – an equivalent combination of education and experience may be considered;
- Experience working with women and families in crisis;
- Experience working with clients dealing with addictions, mental health, domestic violence, homelessness and justice related issues;
- Experience working in a Trauma Informed Care environment is an asset;
- Strong verbal and written communication skills;
- Able to work independently but also contribute as part of a strong collaborative team;
- Broad knowledge and experience in working with Indigenous communities is an asset;
- An understanding of harm reduction practices is an asset;
- An understanding of, and commitment to, the philosophies of YWCA Saskatoon;
- First Aid and CPR certification;
- Criminal Record Clearance

### **WAGE**

\$23.04 per hour (Step 1 – Crisis Counselor classification wage grid)

Please see the complete position description at [www.ywcasaskatoon.com](http://www.ywcasaskatoon.com)

This is a **Part-time term position** from Jan 31, 2024 – July 6, 2024. Applications should include a **resume and cover letter and will be accepted until noon on January 22, 2024.** Please forward to:

Kim Fisher  
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