# WRAP Around

2016-2017 ANNUAL REPORT

### **MESSAGE** from the President and CEO

**LIKE A WARM, COZY SWEATER.** YWCA services and programs "wrap around" the women, men, youth, and children we interact with every day. Wrap-around service is what we are known for—a range of supports that meet the needs of our clients who are each at a different point on their personal journeys. We especially love hearing the stories of clients who tap into multiple programs.

It is heartwarming to know that one of our clients originally arrived at our doors with her young child, needing a place to live in our residential programs, and while staying here, she received support from our family outreach worker to find permanent housing. Later, she learned about YWCA Trade Journey through our Employment and Learning Centre and is learning a construction trade that will give her a satisfying career and support her young daughter. Her daughter is enjoying the early childhood education programs at the YWCA Child Development Centre. And mom is committed to intense physical training in our Fitness Centre to build strength and stamina for the challenges of her new career!

For our YWCA staff and board, we think each of these journeys is beautiful, and we are honoured to have long relationships with our clients. We will continue to walk with women and families on their steps toward a better life, and we are thankful to each of our supporters for enabling us to serve in this way.

**Sereena King,** President Shannon Friesen, Chief Executive Officer













### FAMILY OUTREACH



### OUR LONG TERM FAMILY OUTREACH RELATIONSHIPS

YWCA FAMILY OUTREACH is a true long term relationship. As we began working with families, we realized that continuing our relationship after they find housing is just as important as helping them find a permanent home.

The program was developed to assist families who access the YWCA shelter to find safe, secure housing; then to provide outreach support to maintain housing. The YWCA acts as an advocate with landlords, Social Services, and Income Security during the time a woman is residing at the shelter and up to a year after she leaves.

Outreach worker Alanda Root explains: "If I can prevent an eviction from happening by advocating for clients in the community, this will save the moms and their children from the disruption of having to return to a shelter. If a housing situation is not working out, I work

with the client so she stays in good standing with her landlord. I also assist clients with budgeting, grocery shopping and appointments."

#### This ongoing support is key: families are not returning to shelter living and are not experiencing extra stress and disruption.

The caseload for family outreach is growing constantly: "In the first 18 months of the three year pilot, we assisted 104 families and housed 87 families. I work with 5 to 6 clients within the shelter on an ongoing basis at all times. I work with at least 15 to 20 families living in the community and the list expands as each family moves into the community," says Alanda.

The YWCA Family Outreach Program is funded through private donations and Saskatchewan Housing Initiative Partnership (SHIP).

We housed: 359 adults and seniors 19 youth 235 children 112 families





### **CRISIS SHELTER AND RESIDENCE**

## FOOD SECURE

**IN THE NUTRITION PROGRAM** in the Crisis Shelter and Residence, our YWCA residents work with a registered dietitian to cook nutritious and low-cost meals. Evidence shows that improving food security is important for improving overall physical and mental health. Three nutrition sessions are offered every week, offering flexible community meal times to reach a wider group of participants.

As residents grow and develop skills and confidence with simple recipes, they enjoy the sense of community and the nutritious new options. They also take away key nutrition messages and cooking skills when they leave the shelter.

In addition to her work in the Crisis Shelter, nutrition coach Amanda Kilduff also educates participants and leads sessions for other YWCA programs including the Turning Points residence, the Margaret's Place youth residence, and the Trade Journey program.

The program is funded through the Community Initiatives Fund.

### Reasons for accessing the shelter:

33% eviction
21% violence
18% addictions
12% family breakdown
12% relocating
3% medical/mental health
1% justice

**102** women and families transitioned to independent living



residents participated in programs for addictions, education, employment, mental health, family support, finances and independent housing

### DETERMINED TO GET THERE

#### CODIE KNEW EARLY ON THAT SHE WANTED TO WORK IN CONSTRUCTION AS A CARPENTER.

As a single parent of two, she struggled with child care, and had worked temporary labour jobs for five years. She also knew that Social Assistance was not good enough; she wanted a career and independence.

Codie applied to the Trade Journey program, and learned of her acceptance by phone when she was standing in line at the Food Bank. She vowed to herself that she would succeed.

She never missed a day and worked hard for top marks. She believed that "If you want something bad enough and work hard enough, there is always a way to achieve your goals through strength and determination."

She found her own work placement and began enthusiastically, but by day two started hearing rumblings of layoffs and hiring freezes. Even with a downturn in construction, Codie's long days and work ethnic paid off, and she was hired at the end of her placement. She is living her own life, free and independent.

**13** women completed Phase 1 training

women were working toward Phase 1 completion

6



### THE REALITIES of CAREER CHANGES

#### WHEN BLAINE'S EMPLOYER ISSUED LAY-OFF NOTICES for a temporary mine shutdown, it was

**NOTICES** for a temporary mine shutdown, it was not expected. Blaine was faced with the reality of looking for work. He heard about the YWCA Job Search Program from Labour Market Services. He knew he needed to learn about searching effectively, and wanted to gain skills to open doors for new opportunities.

"I just want to say thanks to the people at the YWCA Employment and Learning Centre for all your help. It's people like you that give us all hope in finding a new job when we don't know where to start.

"Thanks to the YWCA, I was able to take the Microsoft Word Level 1 and First Aid Level C courses. The computer lab is a great thing—I was able to access it and send out my resumes to many places, with help from the computer tech. I appreciated the help from the counsellor to redo my resume and land my wholesale job."

Blaine has since returned to work full-time at the mine and continued to work part-time in his wholesale job.

**499** participants developed an action plan for employment goals





**378** participants reported they were employed, self-employed, or job searching independently.

#### CHILD DEVELOPMENT CENTRE







#### **OUR THREE YEAR OLD DAUGHTER, ISABEL,**

was born with Hypoxic Ischemic Encephalopathy. Because of impairments from this type of brain damage, she requires special supervision and care. She is 100% tube fed and cannot crawl or walk. She can't defend herself around toddlers' normal rough and tumble play.

For any parent, it's hard to trust your child with a care provider, but once you find one, it gives you a sense of freedom. It opens your heart and mind up for other thoughts and tasks. When Isabel is at the YWCA with Noland and her other care providers, the worry is gone and we know she is well looked after. We have a third team member—the YWCA—helping us as parents to keep a regular routine for Isabel, with structured eating, sleeping and play. And having the opportunity for Isabel to go to daycare has given my husband and me a chance to keep working, earning two incomes and receiving the health benefits we need for our family.

Isabel has made many friends and loves interacting with the kids at the YWCA with her own way of socializing. Coming into the centre each morning I hear one of the kids yell, "Isabel is here!" and I see them come over to say hi. Through play, she is learning more skills and being challenged. We have learned to let Isabel play more freely at home too, and now she loves playing in the sand and snow.

#### **MAKING A DIFFERENCE**



### THE POWER of a YWCA FITNESS MEMBERSHIP

**FITNESS MEMBERSHIPS** are investment in the community work of the YWCA and support many of the wrap-around programs and services provided across the facility. Not only does a membership help reach individual fitness goals, it also makes our community a healthier, more inclusive place for others.

Known for its supportive, health-focused environment, the YWCA has philosophy of meeting women and men where they are at on their individual journeys. This means that our expert fitness staff, trainers and instructors help members meet their goals with highly personalized programs and encouragement.

The YWCA fitness centre also works closely with a network of local organizations for programming and outreach, including the MS Society, Saskatoon Triathlon Club Just Tri It, Makin' It Happen for Marlene Triathlon, Saskatoon Council on Aging, Saskatoon Open Door Society, International Women of Saskatoon, Global Gathering Place, Red Cross, Sask Sport Jump Start Program, the Baby Box Company, Saskatoon Lasers Swim Club, K&K Swim Club, Flying Tiger Hapkido Club, Budo Karate Keikokai, Fung Loy Kok, Jesus is Lord Church Canada West, Saskatoon Stroke Recovery Association, Saskatoon Aqualenes, and more.

### Donate and accomplish great things.

Are you interested in making a difference in our community?

Please contact us to make your gift to the YWCA.

You will experience the joy and satisfaction of giving a special gift; and you will help the women and families we serve to accomplish great things in their lives.

Visit www.ywcasaskatoon.com or contact us at (306) 244-7034.

#### WOMEN OF DISTINCTION



Through the PotashCorp YWCA Women of Distinction Awards in May, over \$160,000 was raised for community programs.

#### **AWARD RECIPIENTS**

Arts, Culture & Heritage Award **Dawn Woroniuk** 

Athletics Award **Darlene Danyliw** 

Community Building Award Shelley James

Education Award Cathy Mills

Entrepreneurship Award Jessica Tetu

Health & Wellness Award Dr. Vicki Holmes

Leadership & Professions Award Véronique Loewen

Research & Technology Award **Dr. Erika Dyck** 

29 and Under Award Maizie Bowkowy

Lifetime Achievement Award Kathryn Ford, Q.C.

#### TITLE SPONSOR PotashCorp

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YWCA Saskatoon and Interval House were selected as beneficiaries for the Royal LePage annual Golf Tournament for Shelter, held in June at Greenbryre Golf & Country Club.

Promoted jointly by the Saskatoon Sexual Assault & Information Centre and the YWCA, the May 15-19 Sexual Assault Awareness campaign drew attention to ways survivors of sexual violence are subjected to judgement instead of support. Available programs and services were also highlighted.

The YWCA supported the September Take Back the Night march organized by the Saskatoon Women's Community Coalition. This annual national event focuses on ending violence against women.

YWCA Trade Journey participants joined Habitat for Humanity Women Build on November 7-8 as part of the project.

12 Shoppers Drug Mart store teams and their customers joined together to raise more than \$28,678 for YWCA



Saskatoon through their **Growing Women's Health campaign**. The funds are designated to services and programming at the YWCA that support women's whole health in body, mind and spirit.

YWCA Saskatoon partnered with 98COOL to raise funds for the Adopt a Room holiday campaign. Over \$28,000 was raised to support programs, spaces, and services for the individuals who rely on the YWCA.

The Finnish tradition of baby boxes has expanded around the world, improving health outcomes for infants. The Baby Box Co. partnered with YWCA Saskatoon to distribute the boxes, which include a firm mattress, fitted sheet, and other necessities. Additional training is provided to new parents.

The volunteer-run YWCA **Opportunity Shop** continued to operate the longstanding thrift store enterprise on First Ave., with funds raised through sale of used clothing and household items supporting the YWCA.

In April, RYDE YXE, Paint Nite, and Lead Pilates organized fundraising events at the **Modern** Woman Show to raise funds for the YWCA.

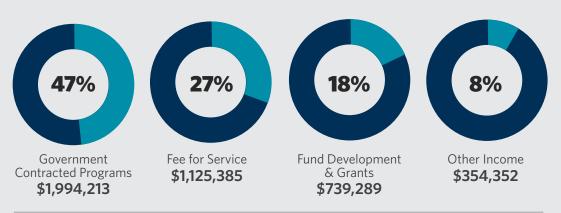
Through individual donations and the efforts of the Parent Advisory Committee, the YWCA Child Development Centre provided 10 weeks of preschool music programming with a Community Music Education teacher.



### SUMMARIZED FINANCIAL RESULTS

YWCA Saskatoon is committed to offering its clients the greatest possible variety and quality of programs and services. This is achieved through efficient operations, conservative administration costs and effective use of core funding and donor support.

### REVENUE



**EXPENDITURES** 

TOTAL \$4,213,239



TOTAL \$4,313,906

Administration costs as a percentage of total expenses were 11%. Development costs were 4%.

# 2016-2017 YWCA BOARD OF DIRECTORS

Sereena King President

Jocelyn Allard President Elect

**Brittany Walter** Treasurer

#### **BOARD MEMBERS**

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**WE ARE GRATEFUL TO EVERY ONE OF OUR DONORS** for supporting and believing in our programs. The following is a partial list of YWCA Saskatoon donors, who gave over \$100 cumulatively between July 1, 2016 and June 30, 2017. We regret any errors or ommissions.

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#### **GOVERNMENT CONTRACTS**

Saskatchewan Ministry of the Economy Saskatchewan Ministry of Education Saskatchewan Ministry of Health Saskatchewan Ministry of Social Services Saskatchewan Ministry of Justice Saskatchewan Housing Corporation Status of Women Canada

#### GRANTS

City of Saskatoon Community Initiatives Fund Saskatchewan Liquor and Gaming Authority Saskatoon Community Foundation Saskatoon Health Region Saskatoon Housing Initiatives Partnership United Way of Saskatoon & Area YWCA Toronto

Grants listed above have been recognized as income in the current fiscal year.



Status of Women Condition féminine Canada Canada



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