



## **FAMILY SUPPORT CASE WORKER**

### **YWCA HOPEFUL HEARTS**

#### **JOB POSTING:**

#### **ABOUT YWCA SASKATOON:**

The YWCA Saskatoon is a dynamic team dedicated to positively impacting the lives of women, their families, and the community. YWCA Saskatoon is a vibrant organization providing inclusive community services on Treaty Six territory and the homeland of the Métis peoples since 1910. We look forward to the possibility of you joining our team.

#### **DIVERSITY, EQUITY, & INCLUSION STATEMENT:**

At the YWCA Saskatoon, we believe in the importance of diversity, equity, and inclusion. We are dedicated to creating and cultivating an inclusive workspace and workforce that represents the communities we serve. We acknowledge that certain groups have been historically disadvantaged and continue to face barriers in the workforce. In collaboration with the Canadian Employment Equity Act, we have identified the following groups, which have experienced historical and/or current obstacles, as part of our equity priority group:

These include:

- Indigenous peoples
- Persons of colour
- Persons with disabilities
- Women
- 2SLGBTQ+ community
- Newcomers to Canada

We base our selection process on merit and encourage all diverse groups to participate fully. We acknowledge the barriers that affect equity groups, and we're committed to addressing, mitigating and accommodating these barriers to strive for equity in the workplace.

If at any time during the application and selection process you require accommodation, please email Mirna Funes-Klaassen at [mfklaassen@ywcasaskatoon.com](mailto:mfklaassen@ywcasaskatoon.com)



### POSITION SUMMARY:

The Family Support Case Worker provides trauma-informed, relationship-based support to mothers and children residing at Hopeful Hearts Home, with a focus on strengthening the mother–child relationship, building parenting capacity, and addressing the complex emotional, behavioral, and developmental needs of children impacted by interpersonal violence. This role involves comprehensive assessment, advocacy, case management, and the development and implementation of individualized service plans. The Family Support Case Worker also designs and facilitates therapeutic, play-based, and parenting-focused programming, including group sessions and family-centered activities that support healing, stability, and resilience.

Targeted outcomes include increased early intervention for children experiencing complex needs and delays, improved school attendance and social skills, and strengthened parenting capacity. The ideal candidate has a strong understanding of trauma-informed care, child development, and parenting support, and works collaboratively with families and community partners to promote safety, well-being, and long-term stability.

### POSITION REPORTING:

Reports to Transitional Housing Manager

**POSITION TYPE:** Part-time term position from May 15, 2026, to May 15, 2028.

### WHAT WE OFFER:

- Rewarding work; contribute to meaningful change for clients and our community
- An inclusive and supportive team
- Fitness membership at Fitness on 25<sup>th</sup> and a discounted rate on eligible program

### HOURS OF WORK:

This position works a weekly schedule from **Wednesday - Saturday from 12-8pm**

### MAJOR RESPONSIBILITIES:

#### 1. Program Coordination and Support

YWCA Saskatoon operates on Treaty 6 Territory – the traditional homeland of the Nehiyaw and Nehithaw Cree, Dene, Nahkawe Saulteaux, Dakota, Lakota and Nakoda peoples, as well as the Homeland of the Métis Nation.

We pay our respect to the First Peoples of this land and affirm our commitment to authentic, meaningful and action-led truth and reconciliation.



- Work directly with mothers and their children to strengthen the parent–child relationship through attachment-focused, trauma-informed, and play-based approaches.
- Support mothers in understanding and responding to their children’s complex needs (emotional, behavioral, and developmental) through observation, coaching, and collaborative problem-solving.
- Provide individualized and group-based parenting support that builds practical skills in emotional regulation, positive discipline, routine-building, and nurturing caregiving.
- Model and reinforce effective parenting strategies through guided play, role modeling, and real-time feedback during parent–child interactions.
- Develop and facilitate therapeutic, play-based, and skill-building activities that promote children’s resilience, social-emotional development, and sense of safety.
- Create a safe, inclusive, and supportive environment that strengthens both children’s well-being and mothers’ confidence in their parenting role.
- Support mothers in applying strengths-based approaches to everyday parenting challenges, fostering autonomy and confidence.
- Plan and implement family-centered activities such as celebrations and group programming that encourage bonding and positive shared experiences.
- Coordinate and support volunteers and students to ensure programming is delivered in alignment with trauma-informed, relationship-based care principles.

## **2. Case Management**

- Provide referrals, advocacy, and ongoing support to ensure children and mothers can access mental health services, educational supports, and other appropriate community resources.
- Assess children’s individual needs through observation, engagement, and collaboration with mothers, and develop responsive, goal-oriented service plans.
- Build and maintain partnerships with community agencies, including the Ministry of Social Services, schools, Jordan’s Principle, and other Child and Youth Services to enhance available supports.
- Maintain accurate and professional documentation, including case notes, reports, and verbal communications.

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### 3. Team Collaboration

- Collaborate closely with case workers to ensure consistent, high-quality service delivery.
- Provide transportation support in accordance with organizational transportation policies.
- Track and maintain program statistics, outcomes, and reports as required by funders.
- Perform other related duties as assigned.

### EDUCATION/ EXPERIENCE:

- Bachelor of Social Work required; an equivalent combination of education and relevant experience may be considered.
- Minimum of two (2) years of related experience supporting children and working with survivors of violence and trauma. Experience within a housing or community-based support program is considered a strong asset.
- Demonstrated experience conducting children's needs assessments, developing individualized service or treatment plans, and managing an active caseload.
- Experience designing, developing, and facilitating children's group programming, along with providing direct childcare support.
- Proven ability to work with diverse populations and deliver culturally responsive, inclusive services.

### KNOWLEDGE/SKILLS

- Strong understanding of trauma-informed care and its impact on child development, including knowledge of early childhood interventions and supportive parenting strategies adaptable to diverse and changing needs.
- Crisis intervention skills, including experience with safety planning and the ability to effectively manage unpredictable or challenging behaviors, including potential verbal or physical aggression.
- Excellent interpersonal, communication, and advocacy skills.
- Demonstrated ability to maintain professional boundaries while providing compassionate, non-judgmental emotional support.

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- Strong organizational and time-management skills, with attention to detail and the ability to work both independently and collaboratively within a team environment.
- Commitment to maintaining confidentiality and adhering to privacy standards and organizational policies.
- An understanding of, and commitment to, the values, mission and vision of YWCA Saskatoon
- Criminal record clearance and vulnerable sector checks
- requires the use of a reliable vehicle and valid driver's license with passenger liability insurance over \$2,000,000.

**WAGE:** \$24.74 per hour (Step 1 – Outreach Worker classification wage grid)

**CONTACT INFORMATION:**

This is a **term Part-time position consisting of 32 hours per week beginning May 15, 2026 to May 15, 2028**. Applications in the form of a resume and cover letter will **be accepted until May 4, 2026 by 4pm** and should be forwarded to:

Mirna Funes-Klaassen

[mfklaassen@ywcaskatoon.com](mailto:mfklaassen@ywcaskatoon.com)

fax: 306-244-3078

YWCA Saskatoon thanks all who apply. Only those selected for an interview will be contacted

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