



Crisis Counselor - Crisis Shelter & Residence

JOB POSTING

The YWCA Saskatoon is a dynamic team dedicated to positively impacting the lives of women, their families, and the community. YWCA Saskatoon is a vibrant organization providing inclusive community services on Treaty Six territory and the homeland of the Métis peoples since 1910. We look forward to the possibility of you joining our team.

DIVERSITY, EQUITY, & INCLUSION STATEMENT:

At the YWCA Saskatoon, we believe in the importance of diversity, equity, and inclusion. We are dedicated to creating and cultivating an inclusive workspace and workforce that represents the communities we serve. We acknowledge that certain groups have been historically disadvantaged and continue to face barriers in the workforce. In collaboration with the Canadian Employment Equity Act, we have identified the following groups, which have experienced historical and/or current obstacles, as part of our equity priority group:

These include:

- Indigenous peoples
- Persons of colour
- Persons with disabilities
- Women
- 2SLGBTQ+ community
- Newcomers to Canada

We base our selection process on merit and encourage all diverse groups to participate fully. We acknowledge the barriers that affect equity groups, and we're committed to addressing, mitigating and accommodating these barriers to strive for equity in the workplace.

POSITION SUMMARY:

As part of a dynamic team in the Crisis Shelter and Residence, the Crisis Counsellors provide critical supports and services to women and their children residing at the YWCA Crisis Shelter. The goal is to aid the women in dealing with issues and connect them with community services for assistance when they transition back into the community.

POSITION REPORTING:

Reports to the Manager of Crisis Shelter & Residence

WHAT WE OFFER:

- Rewarding work; contribute to meaningful change for clients and our community
- An inclusive and supportive team
- Fitness membership at Fitness on 25th and a discounted rate on eligible programs

HOURS OF WORK: This position requires shift-work within a 24-hour rotating schedule. This is an in-scope position



MAJOR RESPONSIBILITIES:

- Provide respectful and compassionate crisis counselling and support services to women accessing services;
- Intake and assessment of client assets and needs;
- Case coordination and client advocacy;
- Supervise the Shelter to maintain safe and comfortable environment for all residents;
- Provide referrals and liaise with other community resources;
- Maintain accurate and timely reporting as required;
- Provide support to Youth and Turning Points Program staff as requested.

QUALIFICATIONS AND EXPERIENCE:

- Bachelor of Social Work – an equivalent combination of education and experience may be considered;
- Experience working with women and families in crisis;
- Experience working with clients dealing with addictions, mental health, domestic violence, homelessness and justice related issues;
- Strong verbal and written communication skills;
- Able to work independently but also contribute as part of a strong collaborative team;
- Broad knowledge and experience in working with Aboriginal communities is an asset;
- An understanding of, and commitment to, the philosophies of YWCA Saskatoon;
- First Aid and CPR certification;
- Criminal Record Clearance

WAGE: \$23.04 per hour (Step 1 – Crisis Counselor Classification Wage Grid)

Please note SEIU – West is the union and bargaining agent for all in scope employees

This is a **permanent full-time position**.

CONTACT INFORMATION:

Applications in the form of a resume and letter of interest will be accepted until **5:00pm on April 14th, 2026** and should be forwarded to Cheryl Carlson: ccarlson@ywcaskatoon.com.

YWCA Saskatoon thanks all who apply. Only those selected for an interview will be contacted.